



## IT Assurance

Your company's Information Technology is more than a tool, it is an investment – one as significant as any building, equipment or retirement fund. Organizations who understand this receive two key benefits, first they maintain the utility of their existing systems gaining maximum performance and value from their current investments and secondly they benefit from receiving expert advice before small issues become larger (and more expensive) ones. The advantages to using VIE's IT Assurance Program are:

- **Regular and proactive monitoring of IT assets and initiatives**
- **Ability to make adjustments to those investments mid-course**
- **Seasoned third-party advice about your IT performance and priorities.**

### What is IT Assurance?

IT Assurance is like having an investment manager for your IT. The service pairs your company with a VIE CIO Consultant who will make monthly reviews of major IT investments and recommend appropriate adjustments.

### How does it work?

Your VIE CIO Consultant will spend between two and four hours a month with select members of executive management and IT leadership. The individuals included will be appropriate to current projects and initiatives. These meetings will assess progress on key projects and initiatives and how these activities are helping meet business goals. A report will be compiled and delivered within a week of the meeting.

An additional four hours a month are allotted for ad-hoc counseling or consulting. This time can be used for anything deemed to add value to your organization such as strategic planning meetings, evaluations, negotiations, reviews, questions or coaching. Unused time rolls over each month and future time can be borrowed to cover high demand months.

Lastly there is an annual IT review consisting of a week long review that will take place during a time around the anniversary of the IT Assurance. This assessment will encompass all the major business leaders and IT management to assess the effectiveness of IT in supporting the business objectives. This will be scheduled so as to minimize the disruption to your normal course of business. A full assessment report will be delivered within one week of the completion of the review.

### How will IT Assurance help my business?

The monthly VIE IT Assurance meetings provide your organization with advice and support as projects are in-progress. In the case where things are on track, you have the "peace of mind" to continue to support the charted direction. In cases where there is a problem, it is identified and corrected before having a large impact to your business. VIE's desire to provide assurance that IT is serving your company in the most effective manner possible is at the heart of the VIE IT Assurance Program. As an engagement continues, your VIE Consultant's understanding of your business issues deepens and their advice to your organization becomes even more pertinent, practical and actionable.

#### The IT Assurance offering:

**Investment Assessment:** VIE will provide timely feedback on major IT initiatives.

**Investment Counseling:** VIE will provide services similar to a subscription with a respected IT research firm but with the added benefit of VIE's frontline experience and personal understanding of your business and IT challenges.

**Annual IT Review:** VIE will conduct an annual review of your IT environment including items that may have not been reviewed as part of the monthly meetings. It also establishes a baseline from which progress can be measured and provides immediate recommendations for following year activities.